



APPEALS
COMMISSION
FOR ALBERTA WORKERS' COMPENSATION

ANNUAL GENERAL MEETING

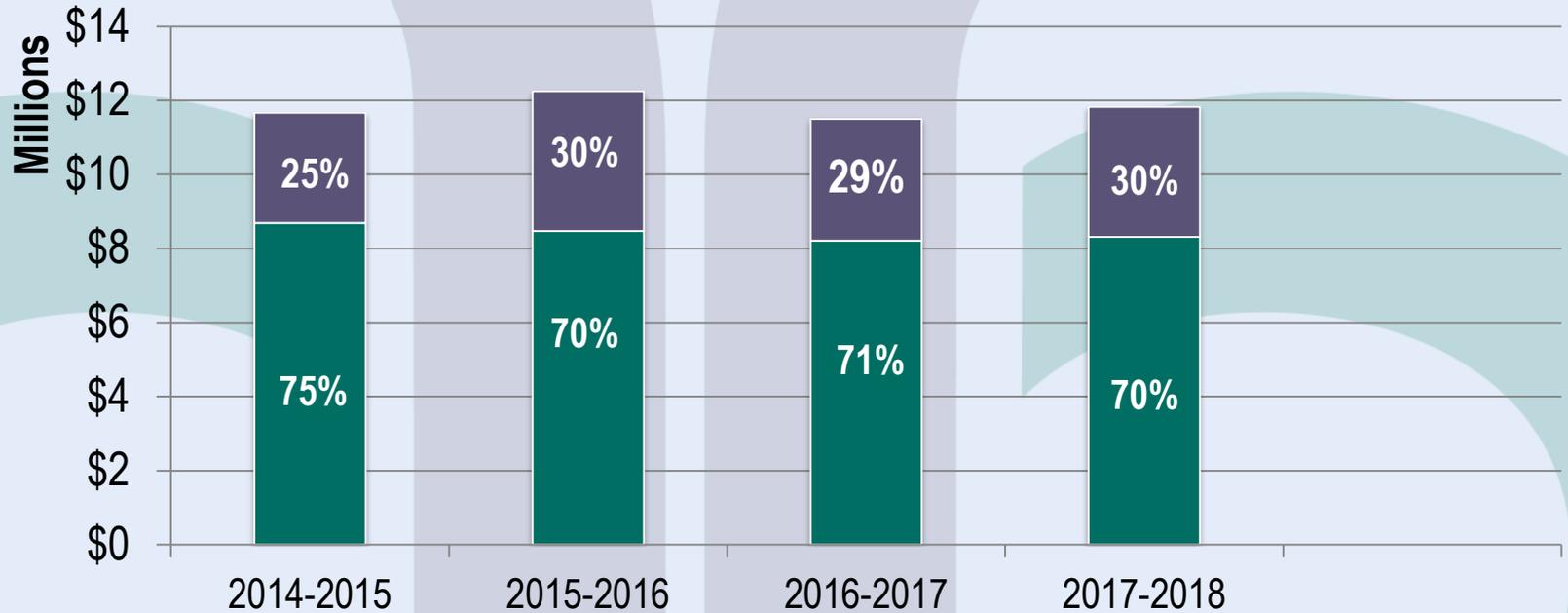
April 2017 – March 2018 Fiscal Year

Alberta 

INDEX

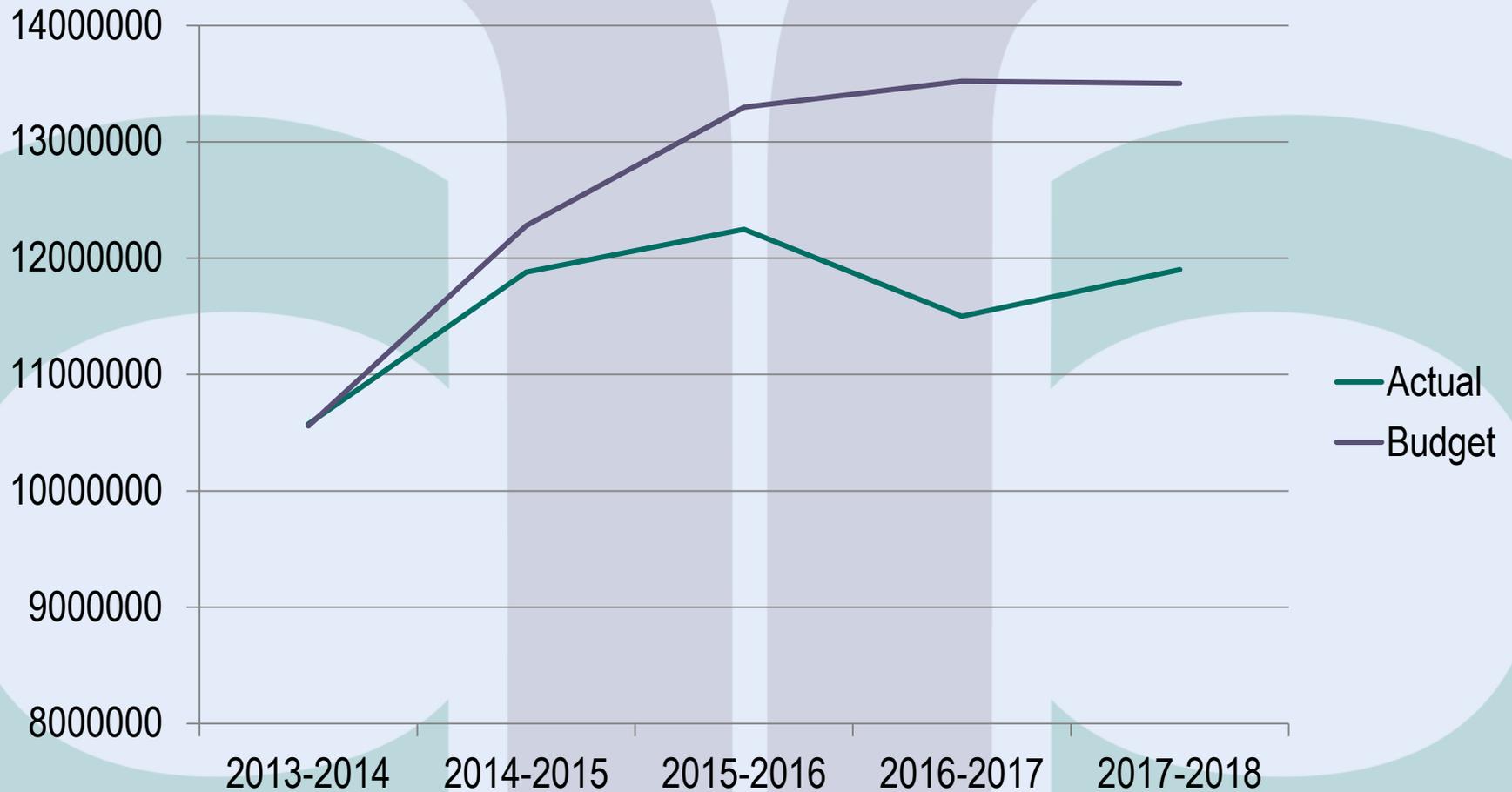
1. Budget
2. Performance Measures

BUDGET ACTUALS

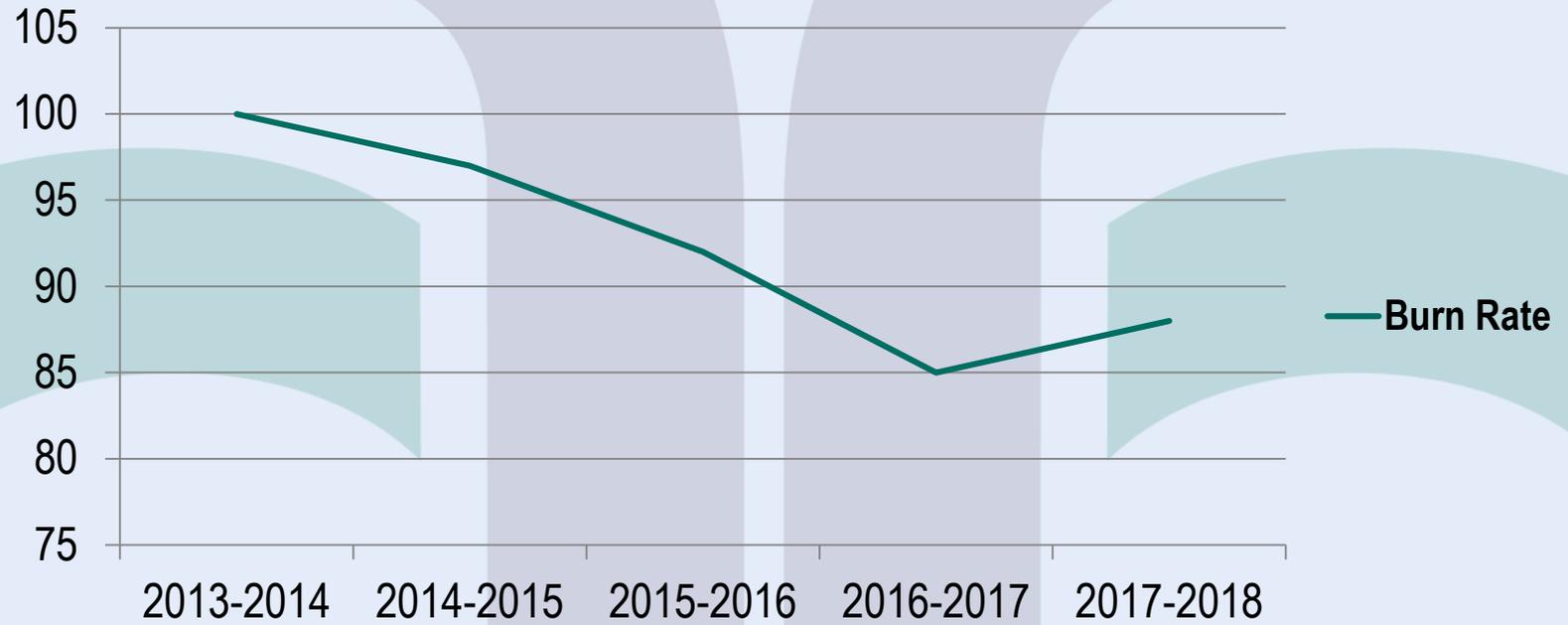


 Administrative Costs	\$2,974,207	\$3,693,277	\$3,288,559	\$3,506,543
 Staffing Costs	\$8,692,790	\$8,470,300	\$8,212,188	\$8,317,186
Total Budget	\$11,666,997	\$12,163,577	\$ 11,500,747	\$11,823,729

ACTUAL VS. BUDGET

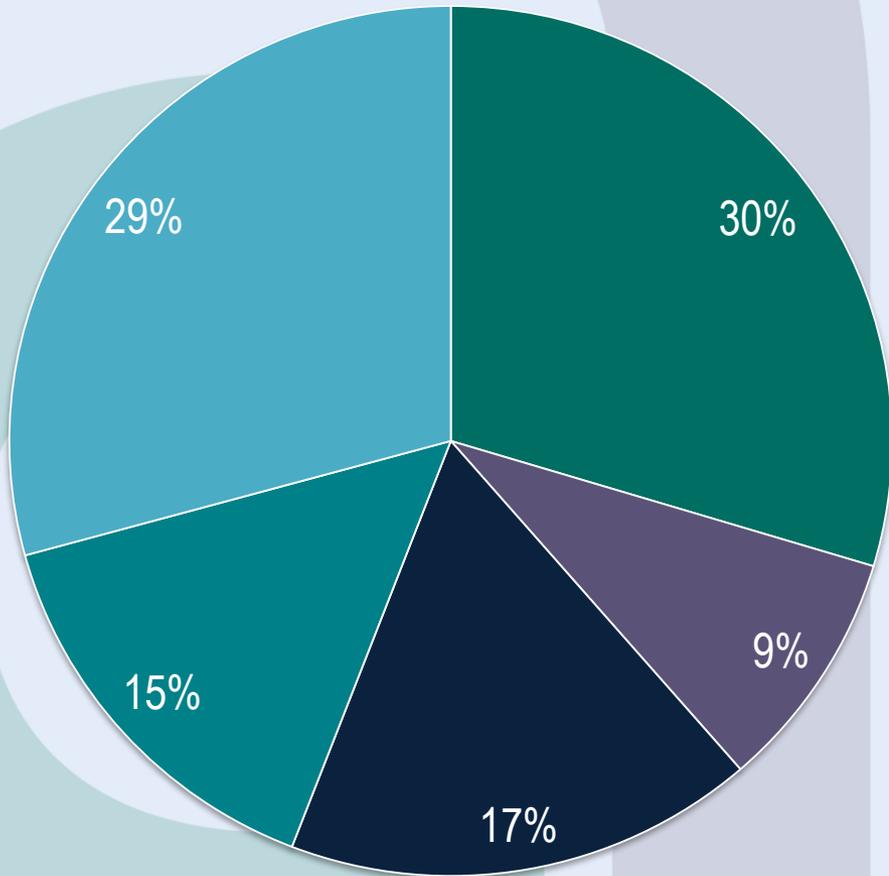


BURN RATE



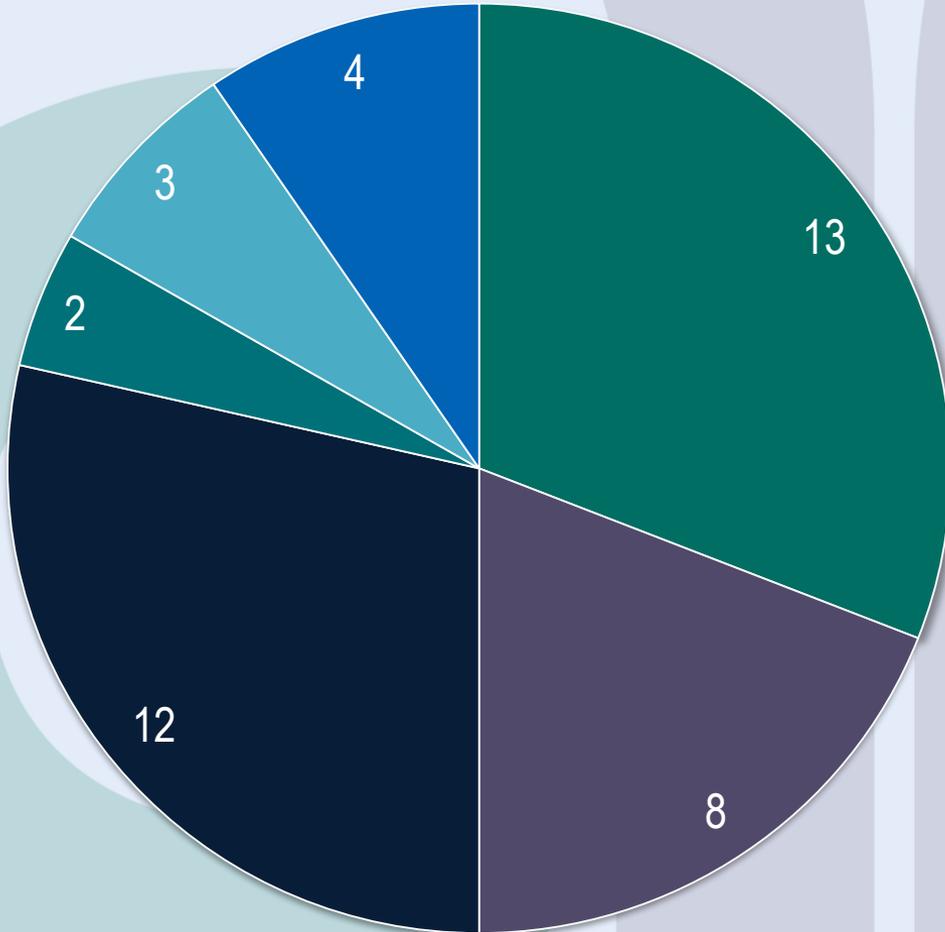
Year	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
Burn Rate	100%	97%	92%	85%	88%

BUDGET DETAILS



- Hearing Chairs
- Part-Time Appeals Commissioners
- Appeals Services
- Administrative Support
- Operational Costs

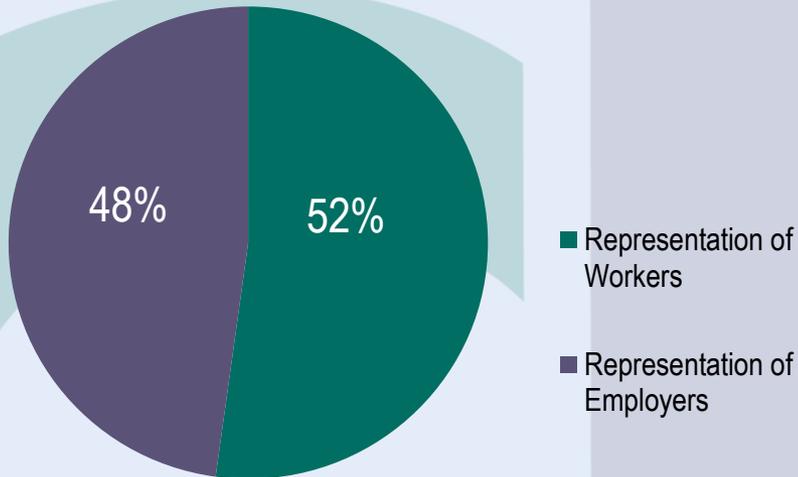
COMMISSIONER EXPERTISE



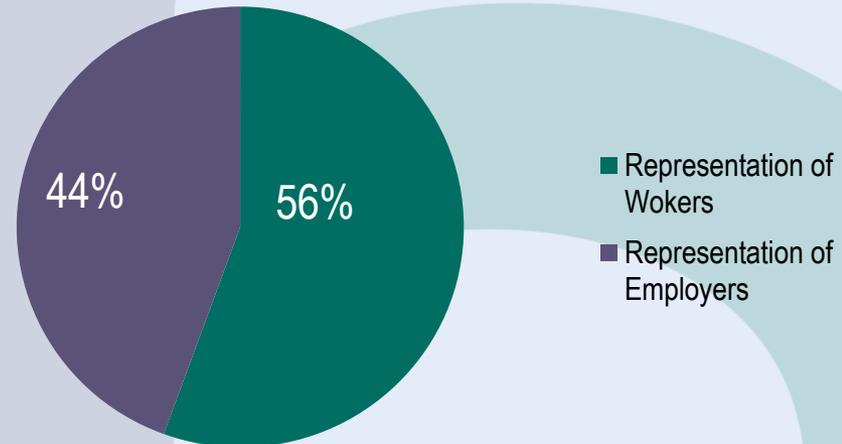
- Legal
- Management
- Labour
- Medical
- Workers' Compensation System
- Public Service (Military, Law Enforcement, Fire Services)

COMMISSIONER CONSTITUENCY

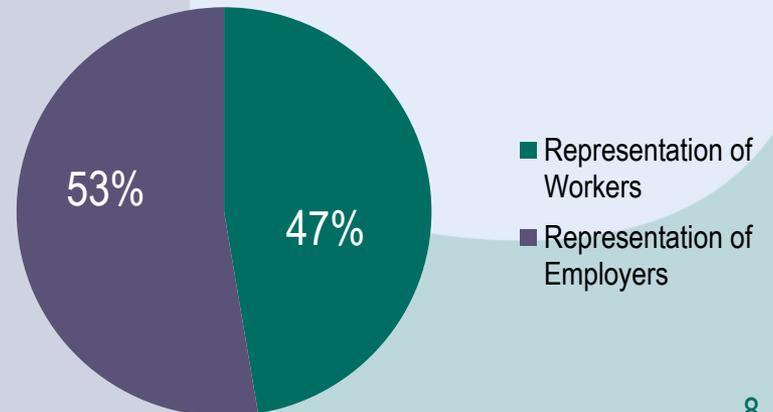
Full-Time and Part-Time Representation



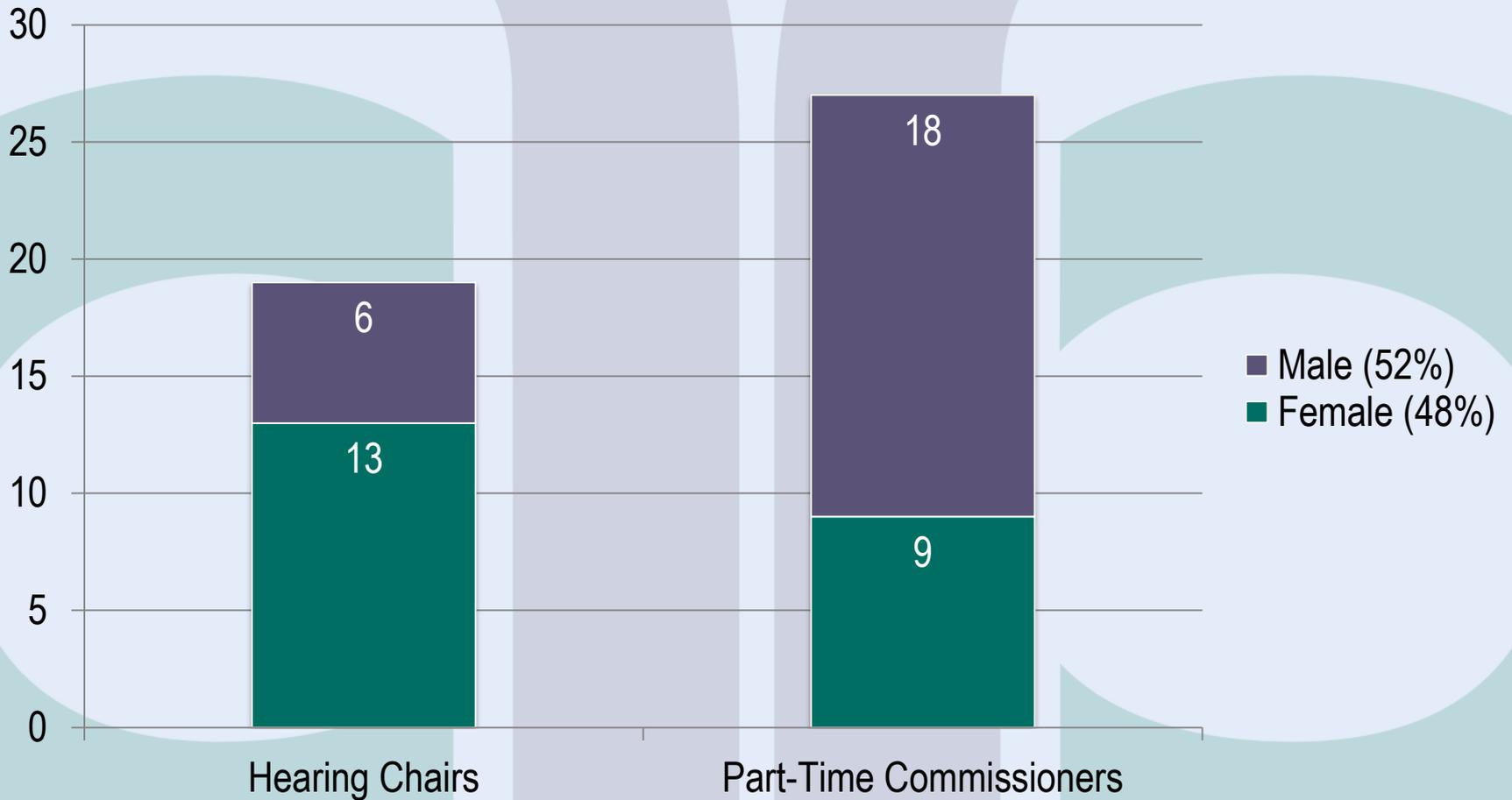
Part-Time Representation



Full-Time Representation

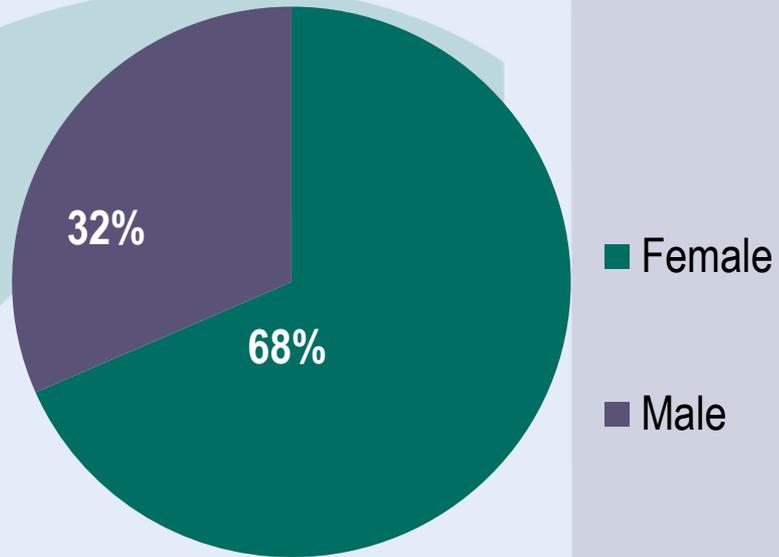


GENDER REPRESENTATION

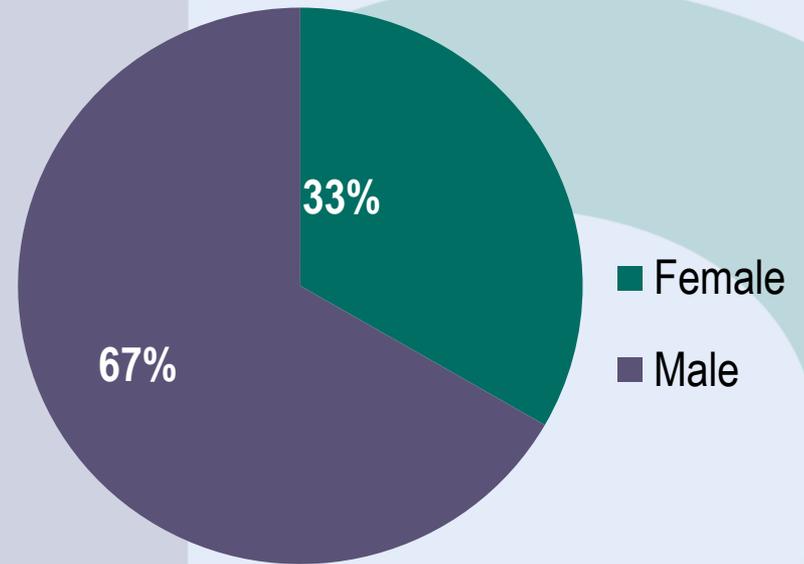


DIVERSITY

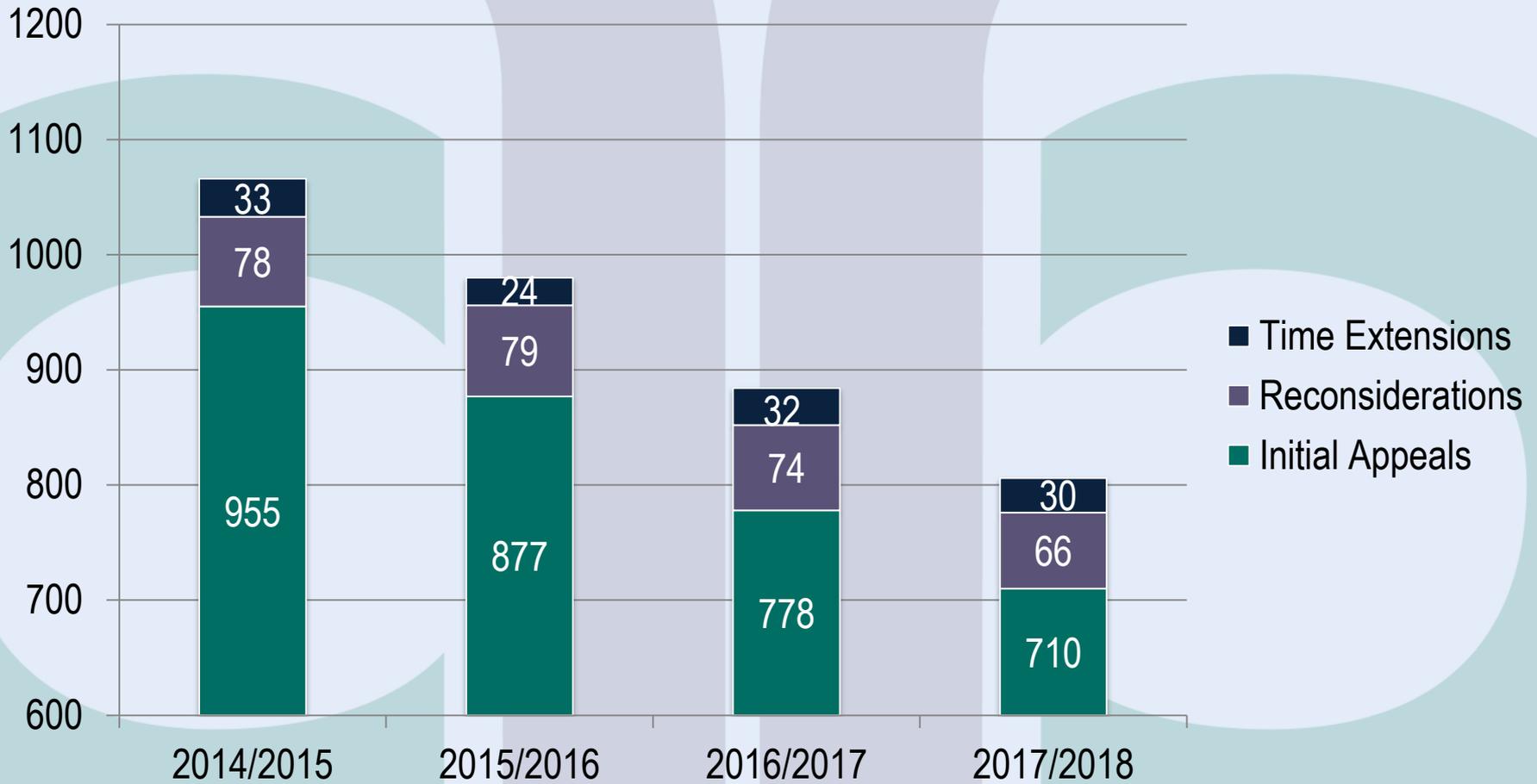
Full Time



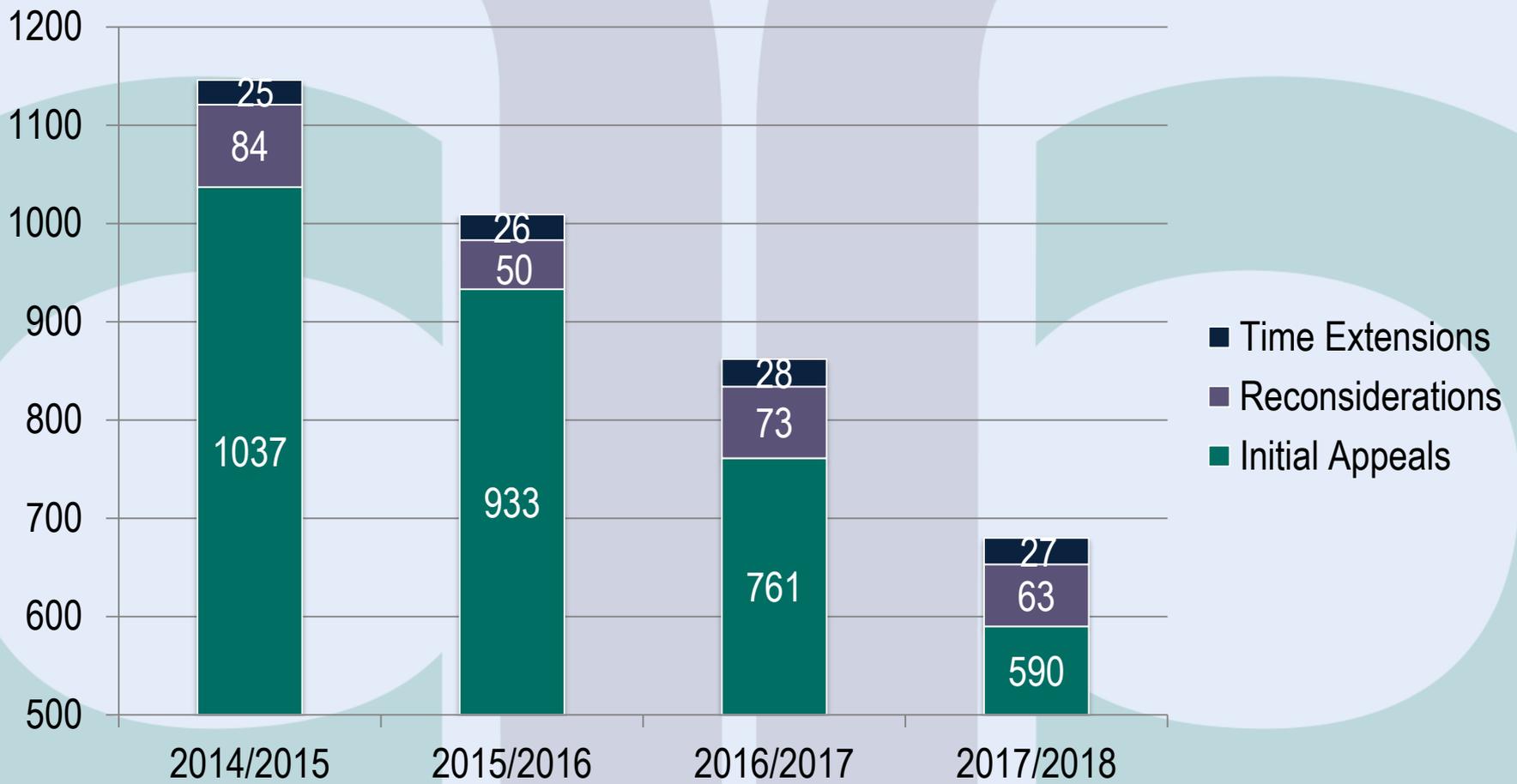
Part Time



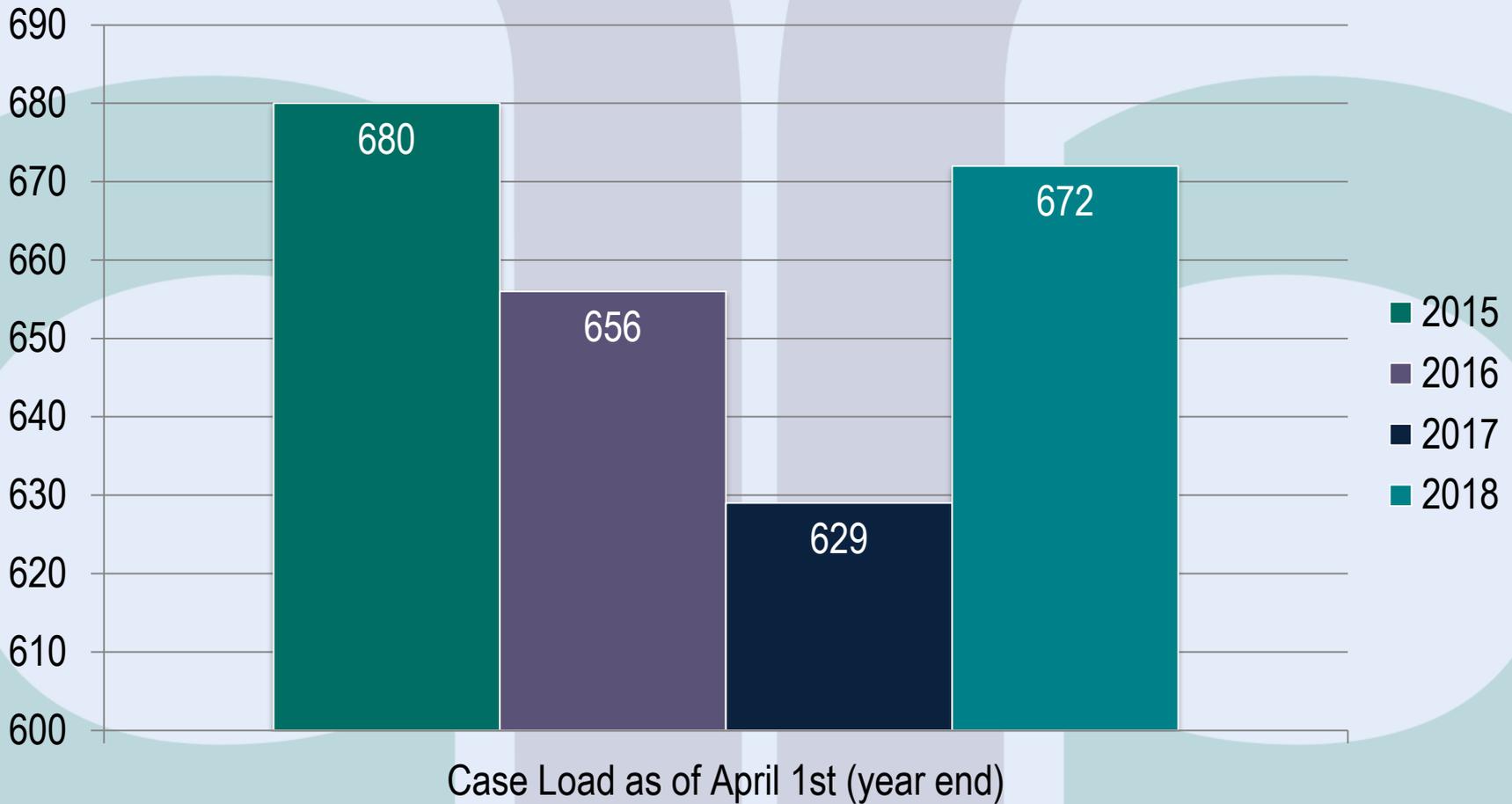
APPEALS RECEIVED



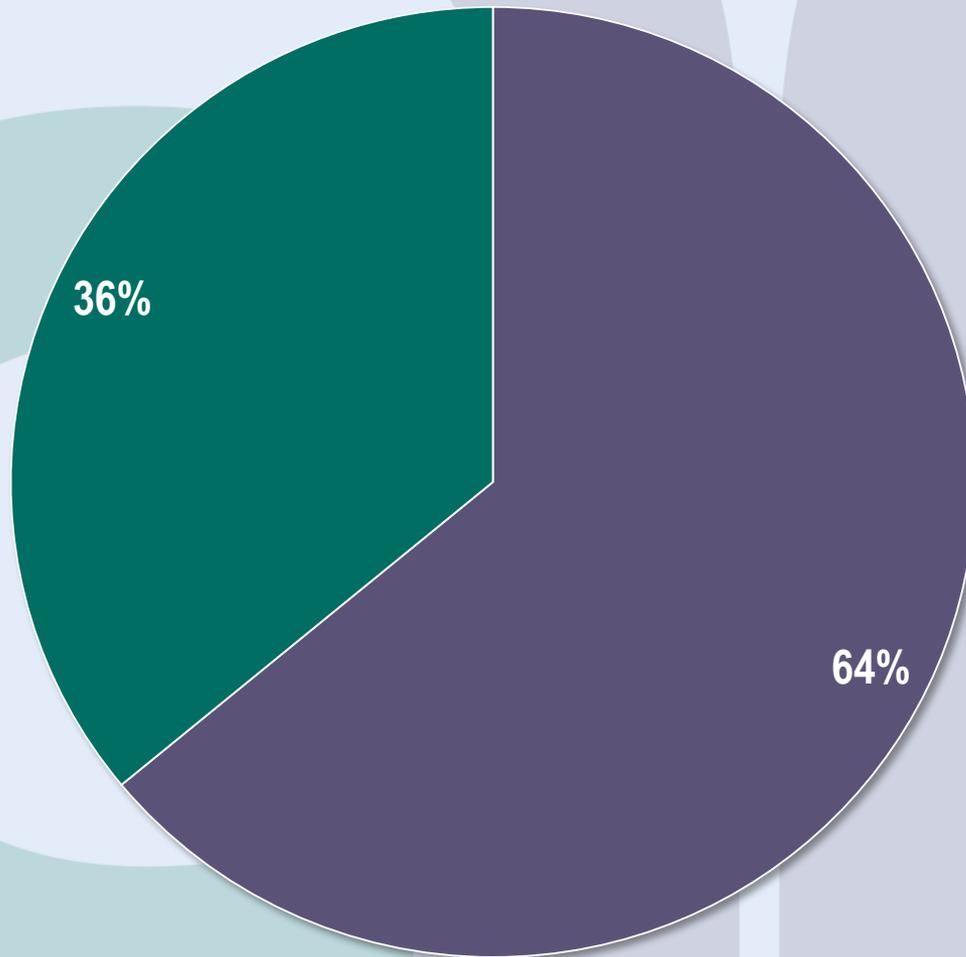
APPEALS CONCLUDED



ACTIVE FILES AT YEAR END (WORK IN PROGRESS)

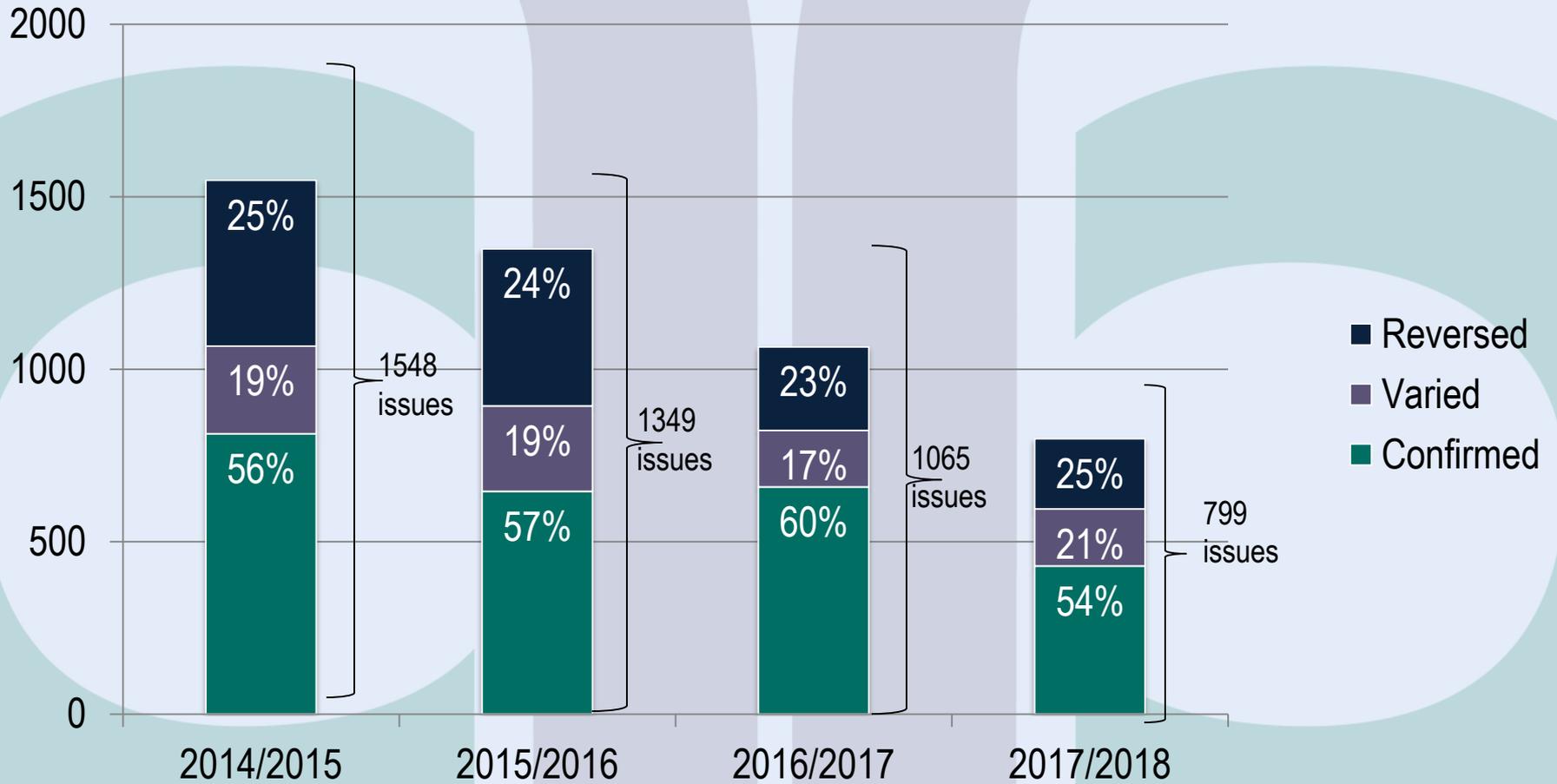


APPEAL HEARING LOCATION



- Edmonton
- Calgary

FINALIZED ISSUES OF APPEAL



TOP FIVE ISSUES OF APPEAL

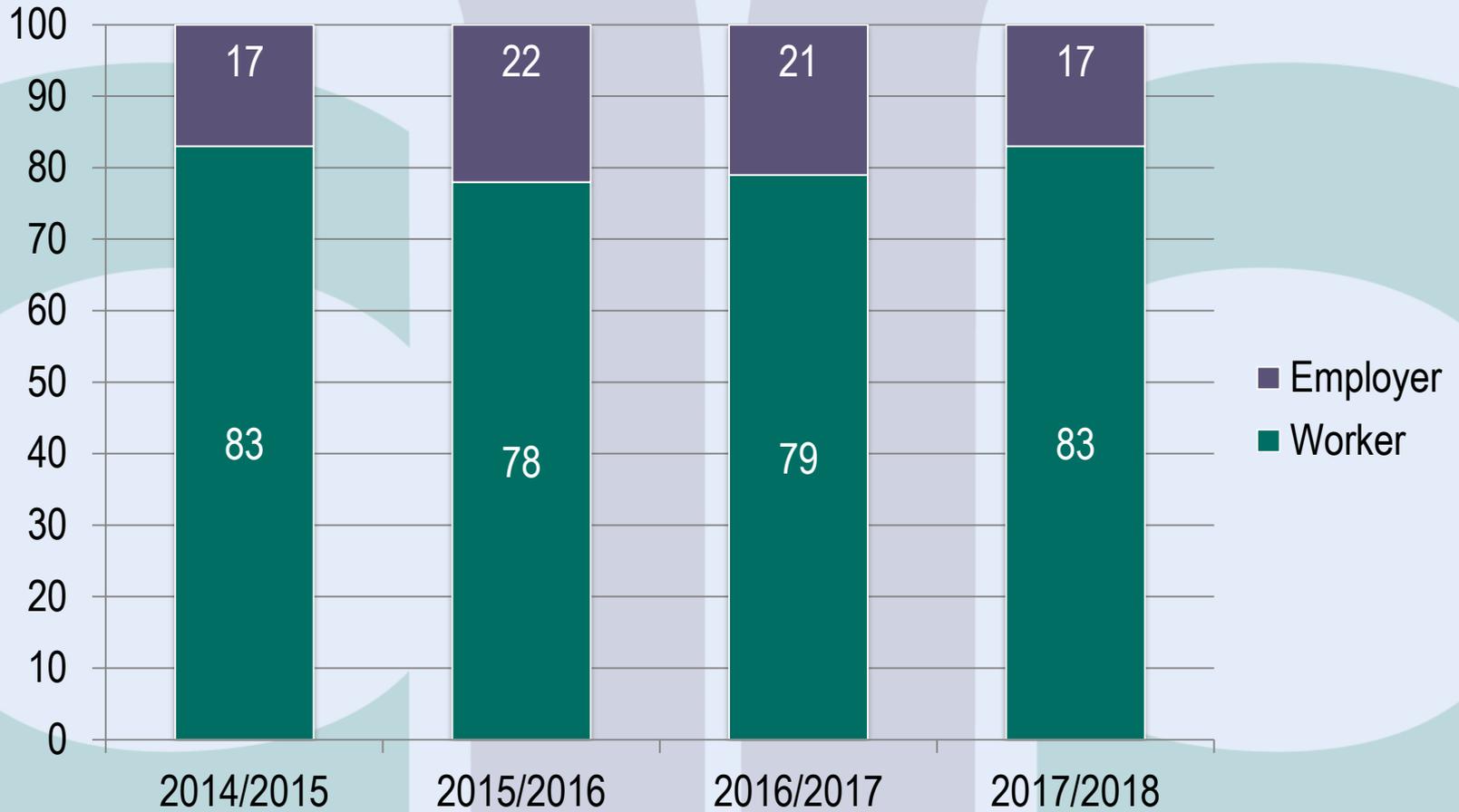
2016/2017

1. Acceptability of Claim – 19%
2. Additional Entitlement – 14%
3. Temporary Total Disability – 12%
4. ELP Calculation – 9%
5. Medical Aid Responsibility – 7%

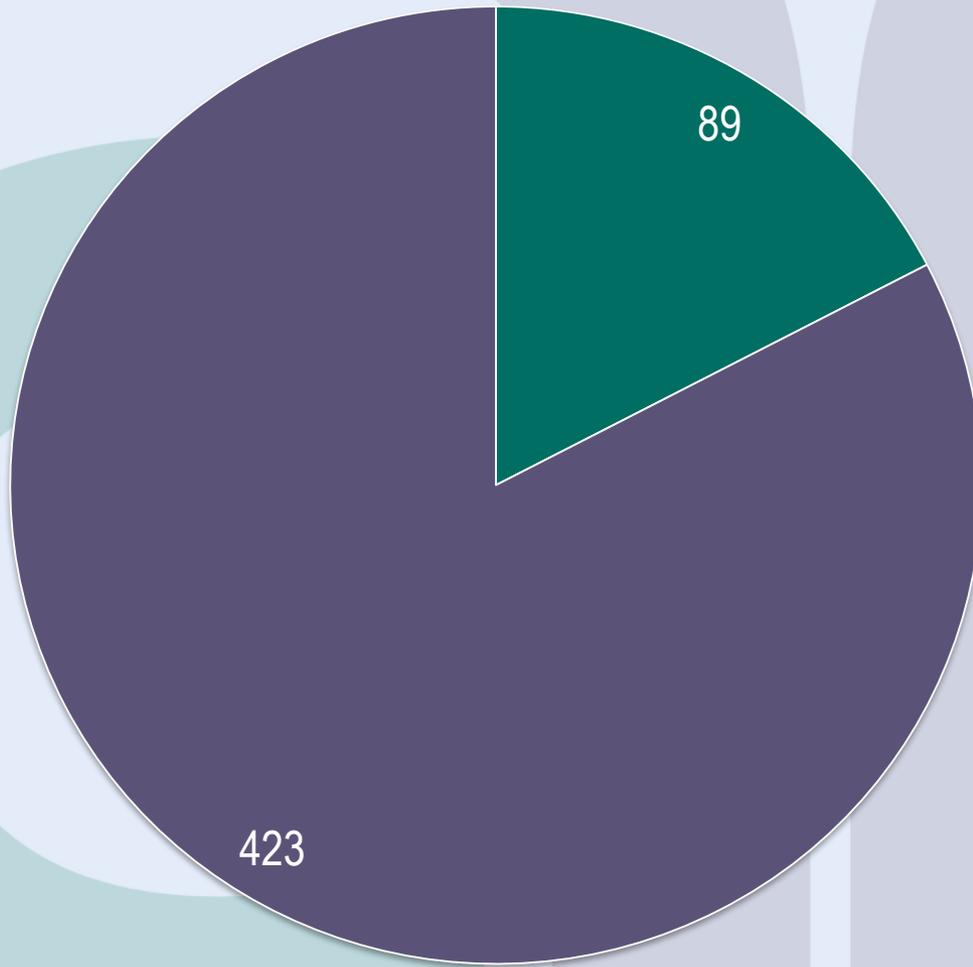
2017/2018

1. Acceptability of Claim – 17%
2. Additional Entitlement – 20%
3. Temporary Total Disability – 19%
4. ELP Calculation – 12%
5. Medical Aid Responsibility – 9%

APPELLANT TYPE

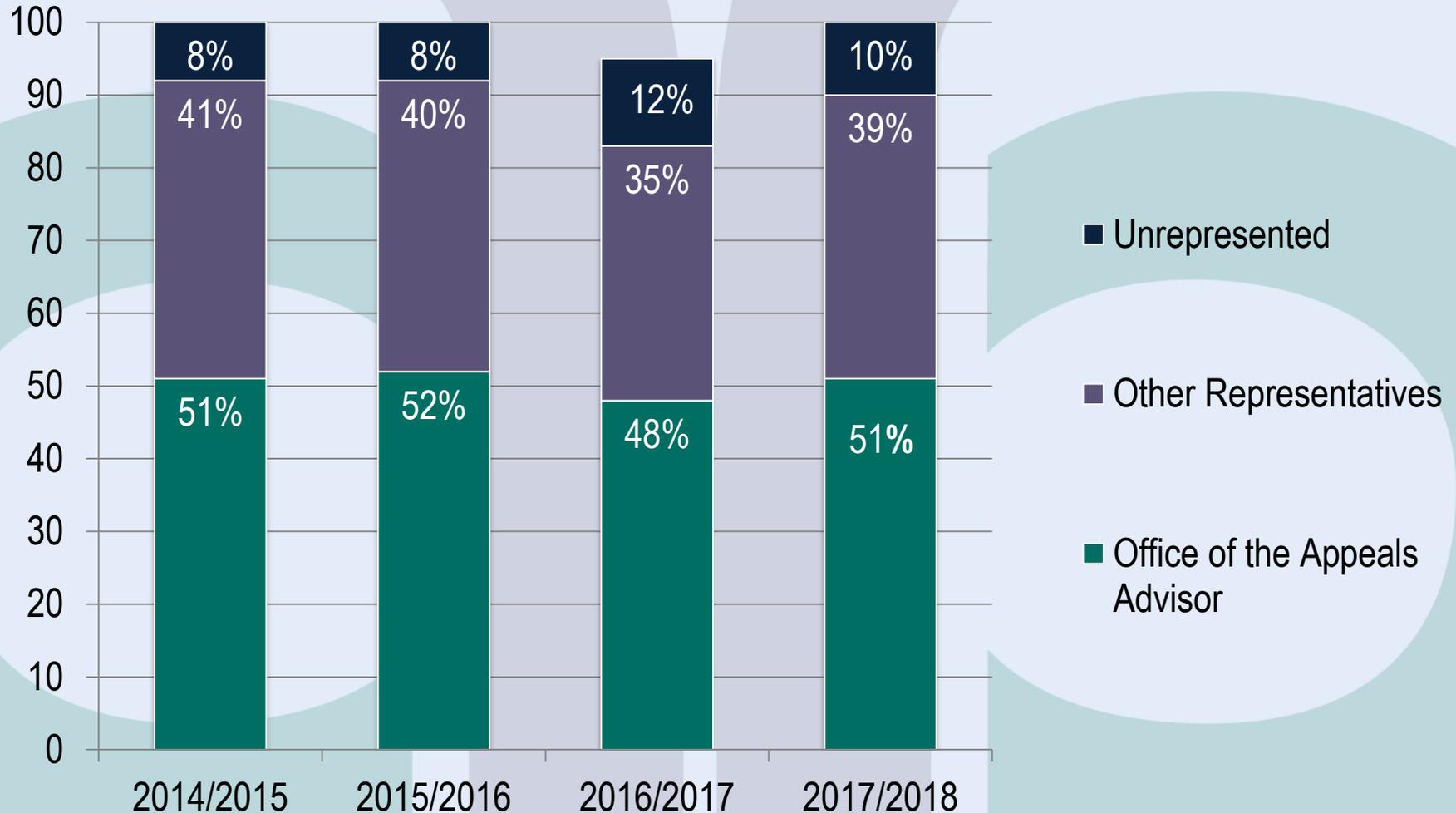


TYPES OF HEARINGS



- Documentary
- Other

REPRESENTATION BEFORE THE COMMISSION



PERFORMANCE MEASURE #1

TIMELINES

- Average number of days from the date the appeal is filed to the first hearing date offered:

Target	2015/2016*	2016/2017	2017/2018
150 days	144.92 days	130.91 days	127 days

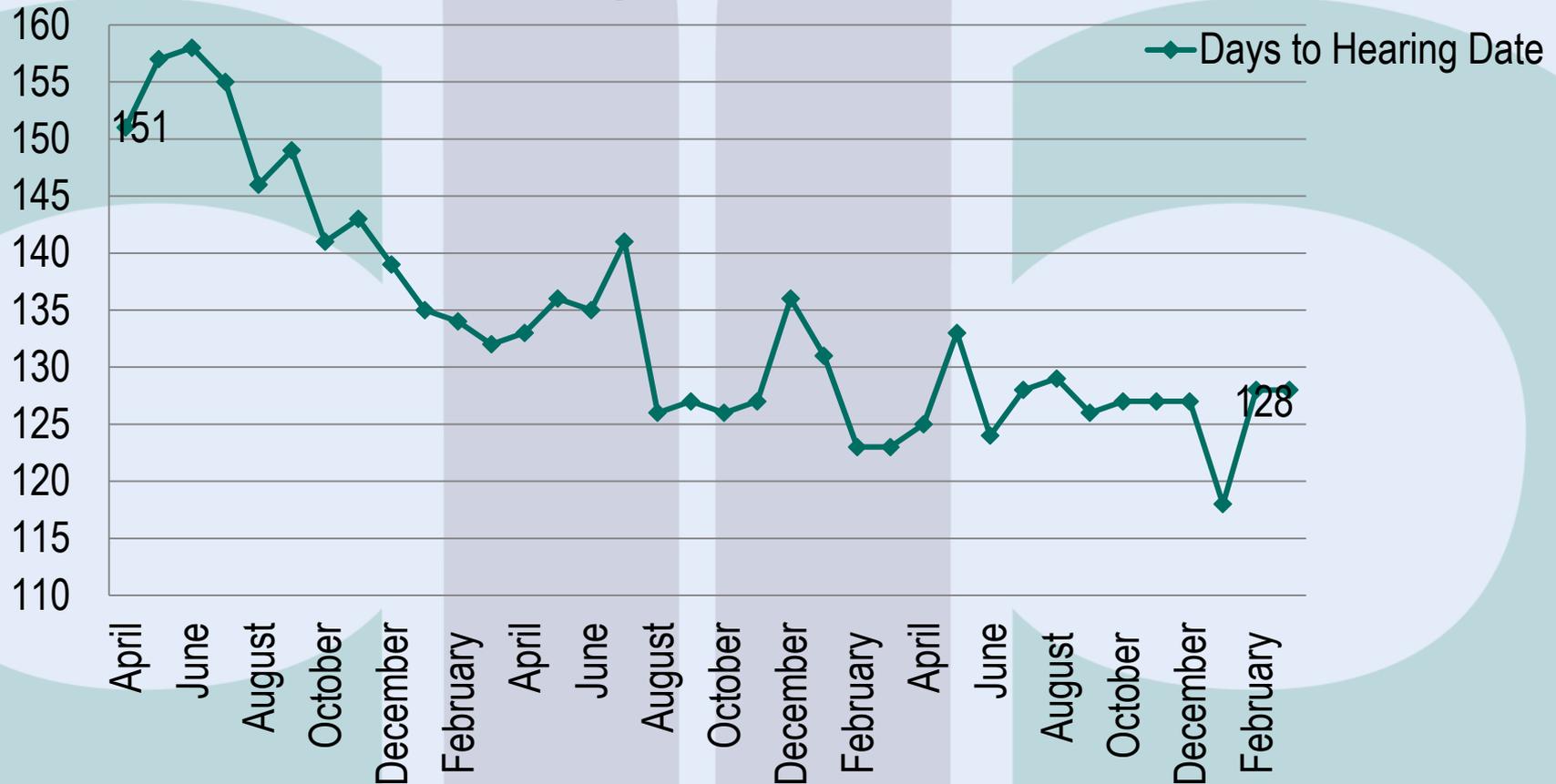
- Average number of days from hearing to the decision issue date:

Target	2015/2016*	2016/2017	2017/2018
30 days	28.06 days	30.16 days	37.19 days

*Current to June 29, 2016.

TIMELINE: NOTICE OF APPEAL TO HEARING DATE

April 2015 - Present



PERFORMANCE MEASURE #2

QUALITY

499 initial
appeals
concluded



3 decisions
actioned



99.4%
upheld

2017/2018	Concluded	Actions
Ombudsman	17	0
Court (QB & Appeal)	8	0
Reconsiderations Requests	63	3

AUDITOR GENERAL

- No adverse findings



WORKERS' COMPENSATION BOARD REVIEW

- The WCB Review Panel Report was released in summer 2017
- The implementation committee formed to follow through on the report's recommendations
- The Appeals Commission had six recommendations and will have all recommendations implemented as of September 1, 2018

WCB REVIEW REPORT RECOMMENDATIONS

- The Appeals Commission has created new Appeals Rules and Practice Guidelines to address all recommendations
- Highlights:
 - New reconsideration process (three steps)
 - New Interim Relief applications
 - New approach to certain matters with alternative dispute resolution
 - Leading decisions now posted on the Appeals Commission website



APPEALS
COMMISSION
FOR ALBERTA WORKERS' COMPENSATION

QUESTIONS?

Alberta 